



Fort Financial
Credit Union

FINANCIAL FRONT

Member Newsletter ★ Fall 2019

Important Notice: Software Upgrade

Banking technology is constantly evolving. In order to keep up with advancements, we have decided to move to a more modern banking software.

Nothing will change until the first weekend in December. The move involves a lengthy process. Steps are being taken to minimize any impact on your accounts.

We hope this change will be seamless for most members, but there may be a few things that will require action on your part.

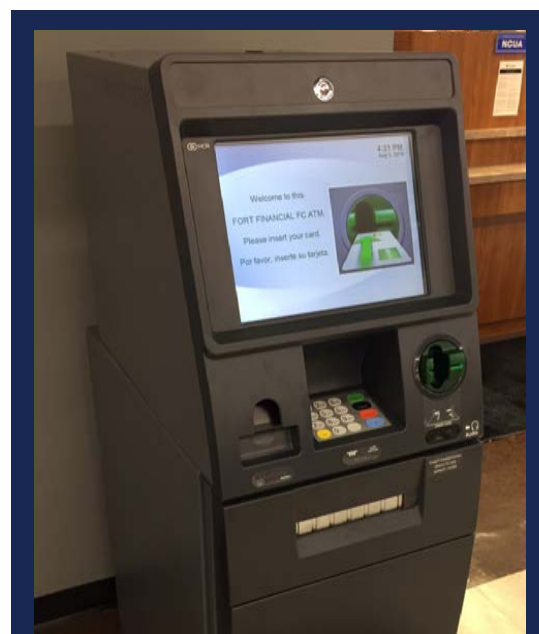
We will communicate anything that will impact members in advance. Please make sure we have your current street and email addresses on file so you will receive these notices. You can update them in online banking, mobile banking, by visiting a branch or by calling us at (260) 432-1561.

Due to the amount of time it will take to transfer all data and complete final testing, we will not be able to process in-branch or online/mobile banking transactions the weekend of December 6-9. We will communicate exact cut-off times in advance. You will be able to utilize your debit and credit cards and withdraw money from the ATM without any interruption that weekend.

By making this change, we look forward to being able to add services that our current software can't provide. Rest assured, any new service will be thoroughly tested before it is rolled out, so you may not notice any obvious changes immediately after we make the switch.

We look forward to the expanded services this new software provides and know it is the best solution for us to keep moving forward.

Be on the lookout for additional updates as we move further along in the process and get closer to December 6th.



New Branch ATMs

Over the summer, we replaced our ATMs. The new ATMs will improve our member experience and allow us to better adapt to changing banking needs.

The ATMs do not accept deposits. If you need to make a deposit, you can do so through online and mobile banking, inside a branch, at the drive-thru and in the secure night deposit box.



Fort Financial Credit Union is a part of the CO-OP Shared Branch Network. Members have access to more than 5,000 locations Nationwide.

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2019 Scholarship Recipients Selected

Each year, Fort Financial Credit Union awards up to \$5,000 in scholarships to high school seniors or students who are currently enrolled in college and who plan to continue their education through an undergraduate degree program or certification from an accredited college, university or technology school.

After reviewing all of this year's applications based on the students' academic performance, character, involvement in their communities and schools and financial need, the Fort Financial Scholarship Committee selected three scholarship award recipients:

- **Emily Garver**, a student at Indiana University majoring in media technologies and cultures, was awarded \$2,500.
- **Evan Roth**, a student at Bethel University studying mechanical engineering, was awarded \$1,500.
- **Alexandra Moss**, a student at Ball State University majoring in music education, was awarded \$1,000.

The Scholarship Committee thanks all of the applicants for taking the time to apply. We wish everyone much success with their college efforts and encourage all eligible high school graduates and college students to apply next year.

*Pictured
(l to r):
Steve Collins,
President
and CEO;
Alexandra
Moss; Emily
Garver and
Evan Roth.*



Holiday Hours

THANKSGIVING

All locations will be closed **Thursday, November 28, 2019**.

The branches will also be closed **Friday, November 29, 2019**, however, the Fort Wayne Meijer in-store branches will be open from 11 a.m. to 3 p.m. on Friday.

CHRISTMAS

On **Tuesday, December 24, 2019**, the branches will be open from 9 a.m. - 12 p.m. while the Fort Wayne Meijer in-store branches will be open from 11 a.m. to 3 p.m.

All locations will be closed **Wednesday, December 25, 2019**.

NEW YEAR

On **Tuesday, December 31, 2019**, the branches will be open from 9 a.m. - 12 p.m. while the Fort Wayne Meijer in-store branches will be open from 11 a.m. to 3 p.m.

All locations will be closed **Wednesday, January 1, 2020**.



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