FINANCIAL FRONT

Member Newsletter | Summer 2024



DISCOVER YOUR SPECIAL OFFERS!

Recently we introduced a new program called My Offers, with personalized offers ranging from auto and personal loans, to credit cards and home equities. to certificates and wealth management options.

You may even be pre-approved for a loan or credit card!

To view your personalized offers and see if you're pre-approved, follow one of these two options.

Sign in to your online or mobile banking account and select My Offers from the menu.

Visit your customized site. fortfinancial.org/my-offers, and enter your unique code, sent originally to you by email, to view your personalized offers.

If you don't know your unique code, call us at **260.432.1561** and select option 3 for the Contact Center.

Once you access the My Offers page, you can review, apply and accept your pre-approved loan and other special offers.

But don't wait too long! Preapproved and invitation-to-apply offers, including the terms, rates and limits, are good for a limited time.

Learn more at fortfinancial.org/ **offers** or by visiting a branch.



CHILL OUT THIS SUMMER WITH SKIP-A-PAY

Skip-a-Pay is back! You may be eligible to skip your July loan payment with us!* Use the extra funds for whatever you have left on your summer bucket list.

To request to skip your loan payment, log into online/mobile banking or visit fortfinancial.org/skip-a-pay and return the completed form to a branch.

*Some restrictions apply. Skip-A-Pay is good for one (1) month's payment per Ioan. Service fee is \$35 per Ioan. Excludes credit cards, real estate loans, loans less than six months old and any past-due loans. SureFire auto loans are eligible for one (1) Skip-A-Pay each calendar year. Valid June 1 - July 31, 2024.

LIMITED TIME ONLY: 1% CASH BACK ON YOUR NEXT **AUTO LOAN**

Rev up your summer adventures with a new car! Whether you're eyeing a sleek sedan, a rugged SUV, or a powerful truck, now's the perfect time to make your move.

For a limited time, get 1% cash back on your next auto loan!*

Apply online or at your nearest branch.

*Cash back offer is good for one (1) percent of loan value up to \$750 and expires September 30, 2024. Offer is good on new or used vehicles. Loan must stay open at least 12 months or cash back will be added to loan payoff amount. The loan must close at a Fort Financial branch. Offer is subject to change without notice. Additional qualifications apply, including credit history review.





SUMMERTIME CONVENIENCE WITH ONLINE TOOLS

Our online & mobile banking platform is powered with tools and functions to help you manage your accounts while you're on the go this summer. Whether you're at the local park or traveling to the beach, you can stay in control of your finances.

Check out some of the many things you can do with online and mobile banking:

- Pay bills and transfer funds to your loan payments with onetime or recurring payments
- Link external accounts to manage your funds in one spot
- Make person-to-person payments (friends, babysitter)
- Deposit checks (mobile only)
- Set spending limits and create purchase alerts on your debit and credit card
- Create travel notices for your debit or credit card before your next summer getaway

- Block and unblock your debit or credit card if you have missplaced them or suspect fraud
- Review eStatements, notices and tax forms
- Customize alerts for balances, transactions, cleared checks, deposits, upcoming payment due dates and more
- View your personalized My
 Offers page to review, accept
 and apply for your special offers

Stay on the go and in control of your accounts this summer by registering at **fortfinancial.org/online-mobile-banking** or downloading our mobile app on your Apple or Android device.

If you need assistance registering for or accessing any of the features within online/mobile banking, please visit a branch or call us at **260.432.1561**.

TEXT US FOR HELP!

When you need assistance with your account, you have a new way to contact us - text message.

Just text "fortify" (not case sensitive) to **260.236.2133** and follow the prompts to get started. A member of our Contact Center will text back to assist with your issues or questions.

As a reminder, our Contact Center is located at our corporate office in Fort Wayne, Indiana and is available to assist members Monday - Thursday from 9 am - 6 pm, Friday from 9 am - 7 pm, and Saturday from 9 am - 1 pm.

HOLIDAY HOURS

INDEPENDENCE DAY

All branches will be closed **Thursday**, **July 4**, **2024**.

LABOR DAY

All branches will be closed **Monday, September 2, 2024.**



Fort Financial Credit Union is a part of the CO-OP Shared Branch Network. Members have access to more than 5,000 locations nationwide.







260.432.1561 FORTFINANCIAL.ORG